

**Report on Progress of Computerisation in Indian Public Sector Banks for the half
year ended**

Particulars

Name of the Bank

Address of HO/CO

Telephone

Fax

Name & Designation of Chief of CPPD

Address of CPPD

E-mail Address of CPPD

Telephone

Fax

Note : Where CPPD is situated out of Mumbai, name, designation, department, address, telephone, fax of a contact officer in Mumbai should be given.

I.	Total No. of branches of the bank	Figure
II.	Branch Computerisation(other than branches under Core Banking Solution)	
	a)	Total no. of fully computerised
		branches i.e. TBA branches
	b)	Total no. of partially computerised
		branches i.e. PBA branches
	c)	Total no. of branches computerised(a+b)
	d)	Business captured in computerised
		branches as percentage of total business
	e)	Of (c) No. of branches having LAN solution
	f)	Target date to achieve 100% business
		computerisation as per CVC directions
III.	Core Banking Solution	
	a)	Whether Core Banking has been implemented?
	b)	If Yes, total no. of branches under Core
		Banking Solution as on (date)
	c)	Plans for increased coverage of branches by (date)
	d)	If No, Any plan for implementation of Core Banking
		/ Branch Coverage, If yes, No. of branches covered in
		One year
		Two year
		More than two year
	e)	Business captured in CBS branches as
		percentage of total business.
	f)	Details of the system / platform used in core banking
	g)	Whether the solution is EFT/SEFT/ NEFT/
		RTGS/Internet-Banking enabled?
		Yes/No

	h)	Whether the solution is capable of providing electronic document processing for trade finance operations?	Yes/No
IV.	Computerisation of Service Branches		
	a)	No. of centres identified for opening service branches	
	b)	No. of centres where service branches are yet to be set up	
	c)	No. of existing service branches	
		1) No. of partially computerised service branches	
		2) No. of fully computerised service branches	
		3) No. of service branches yet to be computerised	
	d)	No. of service branches where imaging of cheques is used:	
		1) for both inward and outward processing	
		2) for outward processing only	
		3) for inward processing only	
V.	Computerisation of RO/ZO/HO		
	a)	No. of ROs/ZOs/HOs	
	b)	Whether all ROs/ZOs/HOs are computerised ?	Yes/No
	c)	If not, how many ROs /ZOs/HOs are computerised ?	
	d)	Of (b) & (c), how many ROs/ZOs/HOs do <u>not</u> have LAN systems ?	
	e)	No. of Computers - at RO/ZO/HO :	
		Mainframe	
		Minicomputers	
		PCs	
	f)	No. of Nodes/PCs Accounting Systems at RO/ZO/HO	
	g)	Plan for computerisation of remaining ROs/ZOs/HOs	
		NO. of ROs/ZOs/Hos covered in	
		One year	
		Two year	
		More than two year	
VI.	Computer Systems		
	a)	No. of Main Frames in the bank	
	b)	No. of MINI Computers in the bank	
	c)	No of WAN systems in the bank	
	d)	No. of LAN systems in the bank	
	e)	No. of Nodes/PCs in the bank	
VII.	MICR cheque clearing activities		
	a)	No. of computers used for capturing MICR cheque data	
	b)	No. of table – top readers-encoders	

	c)	Whether any branch performs MICR related activities? If yes,	
	d)	No. of branches where arrangements are made for clearing / MICR cheque processing activities.	
		1) No.of service branches	
		2) No.of other branches	
VIII.	Miscellaneous		
	a)	No.of ATMs installed	
		1) Of which No.of stand alone ATMs	
		2) No.of networked ATMs	
	b)	No.of ATMs under any shared arrangements	
	b (ii)	Name of Arrangement and number of member banks with names	
	c)	No. centres having ATM facility	
	d)	Services Offered	Yes/No
		1) Cash withdrawals	
		2) Cash deposits	
		3) Cheque deposits	
		4) Status of accounts	
		5) Cheque/DD etc.	
		6) Booking of railway/ other tickets	
		7) ATM Locater	
		8) Utility Payments	
		9) Multilingual screens	
		10) Any other facilites, please specify	
	e)	Cards	
		1) No. of Cards issued : - <u>Credit, Debit, Smart</u>	
		2) Of which affiliated with	
		VISA	
		Master Cards	
		Diners	
		AmexS	
		Other	
	f)	No. of Customer authentication cards issued	
	g)	Customer Services	
		1) No. of sponsor companies under ECS credit clearing	
		2) No. of sponsor companies under ECS debit clearing	
		3) No. of centres covered under ECS credit clearing	
		4) No. of centres covered under ECS debit clearing	
	h)	Electronic Fund Transfer (EFT)	
		1) No. of branches covered under RBI- EFT Scheme	
		2) No. of TBA/PBA/CBS branches providing EFT facility	
		3) No. of centres covered under EFT facility	
	i)	SEFT	
		1) No. of branches covered under RBI- SEFT facility	

		2) No. of TBA/PBA/CBS branches providing SEFT facility	
		3) No. of centres covered under SEFT facility	
	k)	RTGS	
		1) No. of branches covered under RBI-RTGS facility	
		2) No. of centres covered under RBI-RTGS facility	
	l)	Location of Payment Gateway – Site and	
		development, Location of Back-up / DRS for P.G.	
		Name of place	
	m)	Any date warehousing initiative ?	
		If Yes and completed, where is the Data	
		Warehousing Agency & What does it do? Any	
		pilot project initiated such as NPAs, CRM, etc.	
	n)	Government Business	
		1) No. of branches conducting government business	
		2) Of which number of branches computerised	
		3) No. of branches conducting government business	
		which are networked	
		4) Whether OLTAS is implemented at all branches ?	
		5) If not, plan for implementation	
		With in 6 month	
		With in 12 month	
		More than 12 month	
	o)	EDI Business	
		1) No. of branches conducting EDI business	
		2) Of which number of branches computerised	
		3) No. of branches conducting EDI business networked	
		4) No. of customs authorised branches & details of	
		computerisation / networking with customs at these centres	
	p)	Communication Network	
		1) No. of centres networked	
		2) No. of branches networked	
		3) No. of offices networked	
		4) Applications presently put on the network.	
		5) No. of branches connected to internal captive	
		network in the bank.	
		6) No. of nodes on internal captive network in the bank	
		7) No. of branches connected to other network (please specify)	
		8) No. of nodes on other networks	
		9) No. of nodes on INFINET	
		10) No. of branches connected to SWIFT	
		11) Bank's future plan for communication infrastructure	
	q)	Internet Banking	
		1) No. of centers	
		2) No. of branches	
	r)	Mobile Banking	
		1) No. of centers	

		2) No.of branches	
IX.	Computer Systems with Bilingual Facility		Figures
	Part A		
	a)	PCs	
	b)	MINIs	
	c)	MAINFRAMES	
	d)	Other Systems	
	Part B		
	a)	Name/s of bilingual software packages used / developed	
	b)	Whether the bilingual software satisfies the banking needs ?	
X.	Expenditure pertaining to computerisation including hardware, software, networking, etc.		Figures Rs. In Crs
	a)	Branches excluding service branches	
		1) During the half year	
		2) Up to date	
	b)	Service Branches	
		1) During the half year	
		2) Up to date	
	c)	Offices/RO/ZO/HO	
		1) During the half year	
		2) Up to date	
	d)	Development of Communication Networks	
		1) During the half year	
		2) Up to date	
	e)	Installation of ATMs	
		1) During the half year	
		2) Up to date	
	f)	Items not included in IX(a) to IX (e) above	
		1) During the half year	
		2) Up to date	
	g)	Total Expenditure incurred on Computerisation and Development of Communication Networks [i.e. total of items IX(a) to IX(f)] in your Bank.	
		1) During the half year	
		2) Up to date	

	Training of Staff Members		

	Description	Officers trained	Award Staff trained
		during the half year	during the half year
1	Computer Appreciation Programme		
	Data Entry/ Operations/ Computer		
	Programming / System Analysis /		
	Core Banking		
2	RDBMS		
3	Communications /Networking		
4	Any other training programme in		
	computers / communications not covered		
	in item 1 to 3 above		
5	Total (1 to 4)		
6	Trained in-house by bank		
7	Trained outside the bank		
8	Total(6+7) (Item 5 =Item8)		

Name of the Reporting Officer :

Date:

Instructions for filling the Return

1. Extension Counters,Stellite offices, Service Branches to be excluded
2. In case there is a corporate office besides the HO it may be reckoned seperately